

*From the New York State Department of Health*

**Controlled Substance Information (CSI)  
on Dispensed Prescriptions Program**  
February 2011

Dear Prescriber,

As you may be aware, prescription drug (Rx) abuse is a fast-growing health problem in the United States. According to the Substance Abuse and Mental Health Services Administration's 2009 National Survey on Drug Use and Health, non-medical use of prescription drugs for people 12 and older has increased 20 percent since 2002. Additionally, non-medical users of prescription drugs outnumber new users in any other class of drugs. Of the 2.6 million new users in 2009, 2.2 million were non-medical users of prescription pain relievers.

In an effort to curtail this rising trend, the New York State Department of Health, Bureau of Narcotic Enforcement has implemented the Controlled Substance Information (CSI) on Dispensed Prescriptions Program. The CSI provides direct, secure access to practitioners to view their patients' recent controlled substance prescription history. The CSI is available 24 hours a day/7 days a week.

Practitioners can view controlled substance prescription information through their existing Health Commerce System (HCS) account: <https://commerce.health.state.ny.us> if a patient has received controlled substance prescriptions from two or more practitioners and filled them at two or more pharmacies during the previous calendar month. This information will allow practitioners to better evaluate patients' treatment with controlled substances and determine whether there may be abuse or non-legitimate use.

Practitioners that do not currently have an HCS account can register at:  
<https://hcsteamwork1.health.state.ny.us/pub/top.html>

For further information or questions, please contact the Bureau of Narcotic Enforcement at 1-866-811-7957 (Option 4).

Thank you,

Alexander Munderville  
Bureau of Narcotic Enforcement  
NYS DOH  
433 River Street  
Troy, NY 12180  
518 408-0793